

# STUDENT SUPPORT SERVICES

- Academic Success Center
- International Student Services
- Moss Scholars
- Orientation
- Student Access Services

Student Support Services is designed to offer guidance to students in times of need. Our mission is to provide personal attention and resources to students as they work to achieve their academic and personal goals. Student Support Services serves as a major link between academic and student affairs striving to improve student retention through positive communication and relationships with students, faculty, staff, and families. We will help students find the necessary information or resources so they may have a personally rewarding education at Bradley.

## Academic Success Center

The Academic Success Center strengthens comprehensive learning, enhances retention, and promotes student success by providing academic support services to Bradley students. The programs provided include:

### Academic Advisement

Academic Advisement at Bradley is decentralized, meaning that all students are assigned a faculty advisor in the major they are currently declared in, including the Academic Exploration Program. If a student changes their major, they will be assigned a new academic advisor. Advisors help students to define academic and career goals, provide course planning assistance, clarification of academic policies and regulations, and provide awareness and guidance to those interested in studying abroad or in registering an internship for credit with the Smith Career Center. Students should feel comfortable contacting their academic advisor not only during registration periods, but all year long.

### Academic Exploration Program (AEP)

The Academic Exploration Program (AEP) helps students with undecided majors and undeclared majors (exploratory students) identify and pursue their academic and professional goals. Through a combination of instruction, reflection and exposure, students gain the experience and confidence to declare a major and succeed professionally. The key to success in the Academic Exploration Program rests with the student-academic advisor relationship. Each student in AEP is assigned an advisor, with whom they will spend time in the classroom and in one-on-one advising within the first semester. The award-winning academic advisement in AEP is integrated throughout the AEP curriculum and helps students select the major and career path that is best for them through the lens of whole student development.

### Academic Coaching

Academic coaching is offered to students to identify strategies and develop plans to improve study skills such as time management, test taking, self-regulation, and self-accountability to enhance their likelihood of academic success. Students are offered an unlimited number of coaching appointments each semester, contingent on staff availability.

## AEP 115: Learning Enhancement Strategies Seminar

The Learning Enhancement Seminar (AEP 115 Learning Enhancement Strategies Seminar) is for university program students to ensure they have the college-level study skills necessary to be successful at Bradley.

## Supplemental Instruction (SI)

Supplemental Instruction (SI) is a peer-led academic assistance program meant to improve students' academic performance and increase retention. SI Leaders facilitate a peer-to-peer learning environment in weekly study sessions. Supplemental Instruction is different from tutoring in that it is an interactive group learning environment where challenging materials are reviewed. It helps students develop study habits while getting to know their classmates. Supplemental Instruction is available for select classes.

## Turning Point Program (TPP)

Many students experience some form of academic difficulty during their college career. At Bradley, students whose difficulty has resulted in academic recovery are required to participate in the Turning Point Program (TPP). TPP's mission is to assist first-time recovery students as they work to regain good academic standing. Program participants meet with TPP staff and create and accomplish a plan for the semester that includes the Learning Enhancement Strategies Seminar (AEP 115 Learning Enhancement Strategies Seminar), as well as accountability meetings or connections to other campus resources.

## Tutoring

Bradley undergraduate students qualify for three hours of free one-on-one peer tutoring per week across all subjects for which free tutoring is offered. Check the ASC website for a specific list.

## International Student Services

International Student Services (ISS) provides immigration advising for undergraduate and graduate international students. The office primarily serves F-1 visa holders but is open for all non-residents of the United States. ISS maintains up-to-date policies and government immigration records and is the primary campus liaison to agencies regarding immigration issues including the Department of Homeland Security, Department of State, and Student and Exchange Visitor Program.

## Moss Scholars

Moss Scholars provides a fee-based educational program for college-ready neurodiverse students that combines appropriate support to teach them to be independent and successful. The Moss Scholars student will work with an executive function coach to focus on: time management, planning/prioritization, organization, task initiation, goal-directed persistence, flexibility, and self-advocacy skills. The program emphasizes academics, social skills, health/well-being and transition after college to help prepare students to be a confident, empowered, and contributing members to their communities.

## Orientation

First-Year Student Orientation will give students the necessary tools to deal with a wide range of emotions as they begin their "college career" at Bradley University. Orientation is a necessary introduction to college life and to the challenges and opportunities students will encounter. Because of its importance, it is required that first year students attend one 1-1/2 day session offered during the summer. During Orientation, students will meet other students through social activities, register for fall semester

classes, become familiar with campus and learn about campus life, and participate in “team orientated” events.

## **Student Access Services**

Student Access Services (SAS) is committed to the fulfillment of equal educational opportunity, academic freedom and human dignity for students with disabilities. The SAS exists to provide reasonable and appropriate accommodations for qualified students with documented disabilities, to assist students in self-advocacy, to educate the Bradley community about disabilities, and ensure compliance with federal and state law.